



Qs School Tutoring Help

PARENTS/STUDENT GUIDE

Overview

This document provides specific guidelines about Qs School Tutoring Help booking process.

[Step 1]

How to login to Qs School online School

[Qs Online School Support:](#)

PC, Mac book and iMac

Android phone, iPhone, and iPad user friendly in “Online Lesson” and “Online Test”

[Web Browsers Support:](#)

“Google Chrome”

“Apple-Safari”

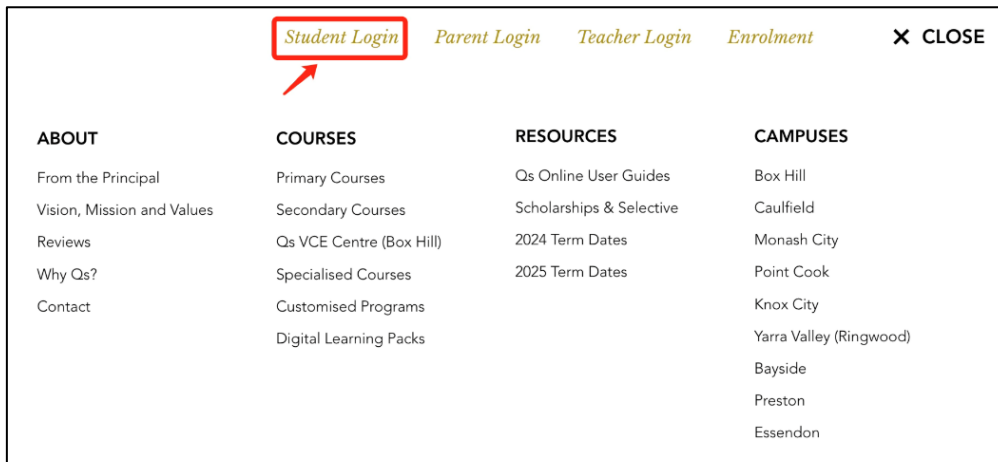
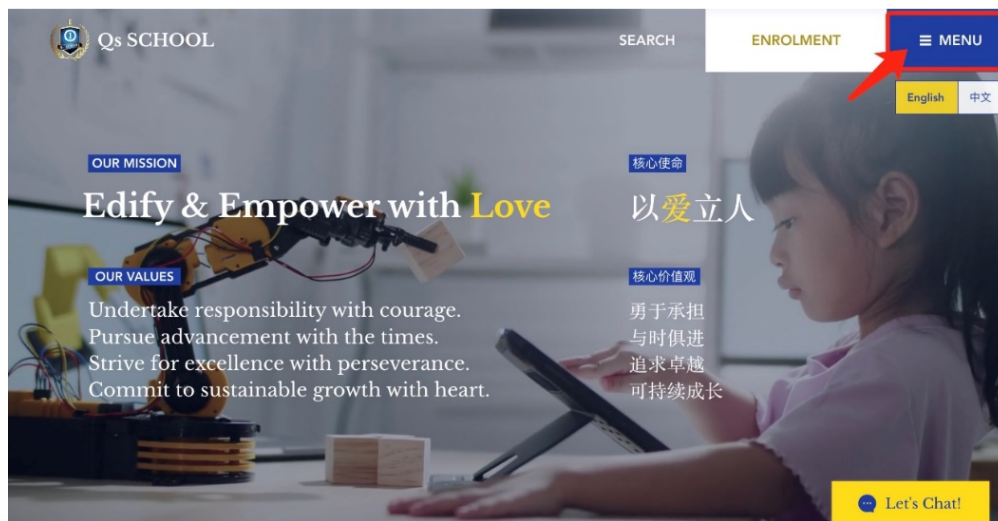
“Firefox”

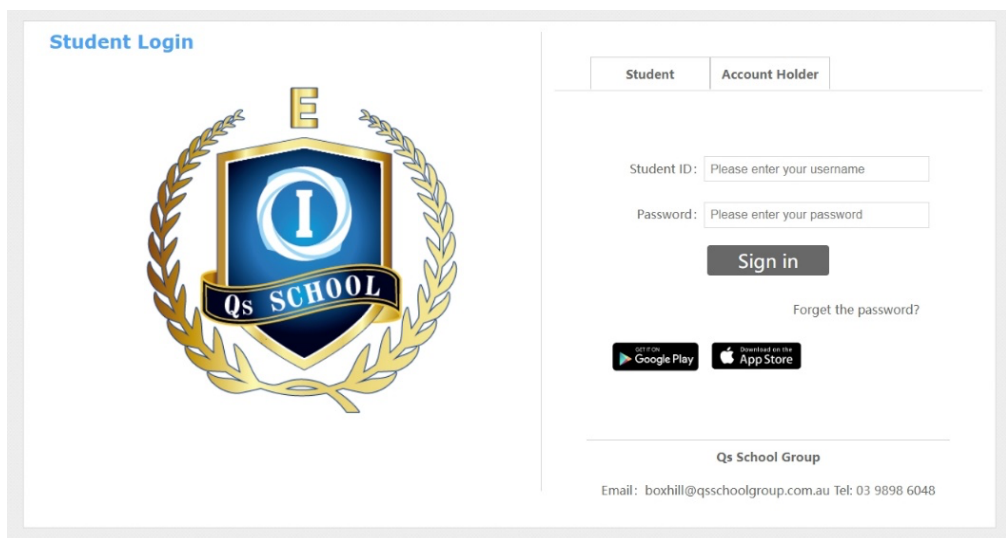
1 Ensure the device has completed the installation of Zoom application

For Installation:

- PC/Mac: <https://www.zoom.us/download>, Select: “Zoom Client for Meetings”
- Pad, Mobile: App store or Google Play: Select: “Zoom cloud meetings”

2 Go to Online School website at <https://www.qsschool.com.au/> click on ‘MENU’ and then select ‘Student Login’. / 通过 Qs 网站的主页, 点击 ‘MENU’ 选项进入 ‘Student Login’ 系统界面。



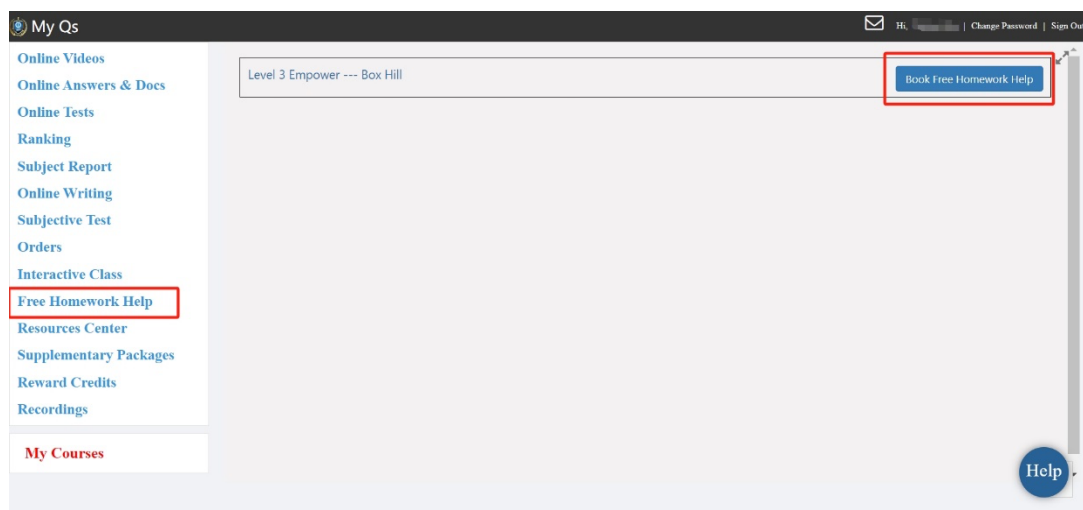


[Step 2]

How to access your Qs “Free Homework Help”?

如何通过您的Qs 网校账户进入“Free Homework Help” 预约页面？

- 1 After logging in, you can click “Free Homework Help” in the left menu to book the tutoring session for your level. /点击左侧菜单“Free Homework Help”进入您对应年級的預約頁面並點擊進行預約。



[Step 3]

How to select a session time for your tutoring help?

如何选择预约辅导时段？

- 1 You may book the session time by clicking on the **blue time button**. / 您可以点击**蓝色方块按钮**来选择您希望预订的时间。
 - **Blue time button 蓝色方块按钮**: available booking session times
 - **Red time button 红色方块按钮**: session times have already been booked.
- 2 Next, please click on “←My Free Homework Help” button to check the session time you booked. 然后，您可以点击左上方“←My Free Homework Help”按钮，查阅您预订成功的时段。
 (Please note 请注意: You are able to book a maximum of 2 sessions (20 minutes) 每次最多可预约 2 个时段即 20 分钟)

[Step 4]

How to join the tutoring session you booked?

如何进入已预约好的辅导时段？

[1] Before attending the session, please download the Zoom application to your device and update to the latest version. 请您提前下载好 Zoom 应用到您的设备，并完成最新 ZOOM 软件更新。(www.zoom.us/download)

[2] Please login to Qs Online Learning School by using the following web browsers ↓ as [STEP 1]. 请使用如下浏览器访问您的 Qs Online Learning School ↓ 如第一步[STEP 1].

< "Google-- Chrome" or "Apple--Safari" >

5 minutes before your session starts, a "Join" button will show in your "Free Homework Help" page. Please click on it to join the tutoring session you booked through Zoom. 在您的 "Free Homework Help" 页面下, 预约时段开始前 5 分钟, 将会出现 "Join" 按钮, 点击将自动打开 ZOOM APP 加入辅导课堂。

[Step 5]

How can you cancel or change your booking?

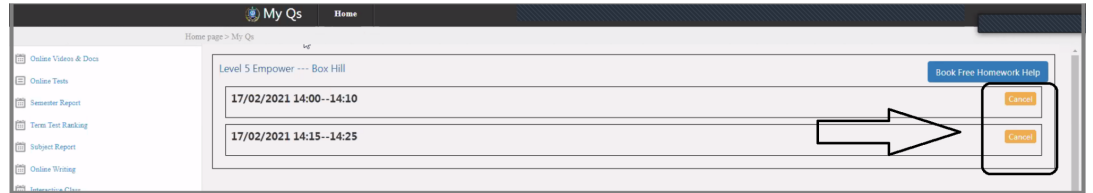
如何取消或更改您的预约？

There are 2 ways you can cancel the tutoring session you booked.

- ! Your booking session will be locked when the 5 minutes before session starts. No cancellation is available afterwards.
- !在您已预约好的 辅导课堂开始前 5 分钟，系统将自动锁定您的时段，锁定后不可取消或更改。

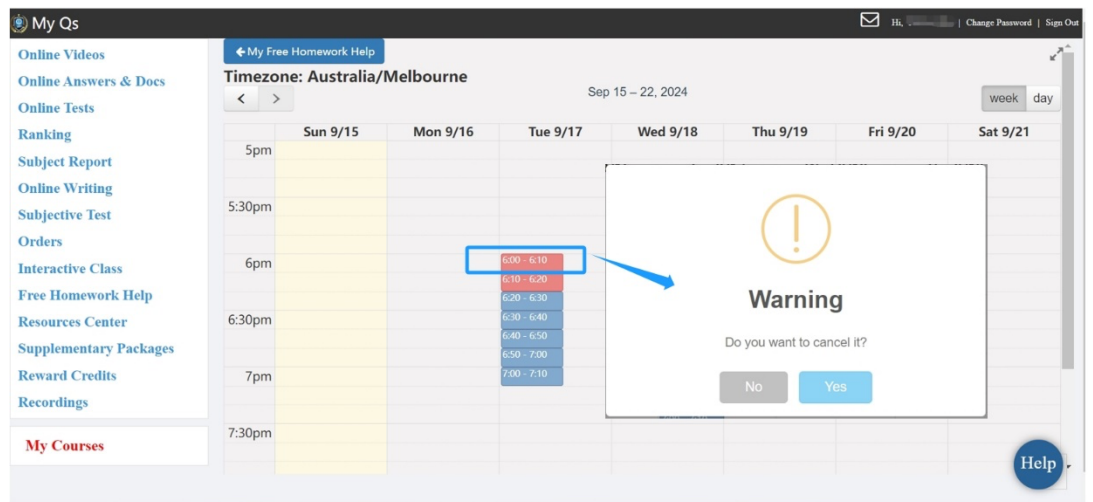
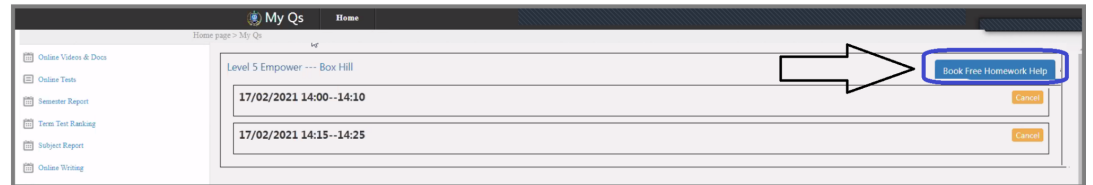
1. Click on "Cancel" to cancel the session you booked

方法一：直接点击取消您已预约的时段



2. click "Book Free Homework Help" button to jump to the time selection page

方法二：点击右上方蓝色按钮，进入选择时间页面，再取消预约时段



【Please note 请注意】：

When the system automatically locks your time slot (5 minutes before the start), the time slot you have selected will turn yellow, and a "Join" button will appear on your "Free homework help" page, which means that the time slot can no longer be cancelled or changed.

当系统自动锁定您的时段（开始前 5 分钟）后，您已选时段将变为黄色，同时您的“Free homework help”页面将出现“Join”按钮，此时意味着时段不可再取消或更换。

My Qs Home

Home page > My Qs

My Free Homework Help

Timezone: Australia/Melbourne

Feb 14 - 20, 2021

	Sun 2/14	Mon 2/15	Tue 2/16	Wed 2/17	Thu 2/18	Fri 2/19	Sat 2/20
1pm				1:00 - 1:30			
1:30pm			1:30 - 2:15	1:30 - 1:40 1:45 - 1:55			
2pm				2:00 - 2:10 2:15 - 2:25			

My Qs Home

Home page > My Qs

Level 5 Empower --- Box Hill

Book Free Homework Help

16/02/2021 13:55--14:15

17/02/2021 14:15--14:25

Cancel

How to change the appointment period? 如何更改已预约时段?

Please refer to the above guidelines, first cancel the time slot you have reserved, and then select a new available time slot. (You can choose up to 2 time slots per week)

您可以参考以上指引，先取消您已预约的时段，再重新选择新的开放时段。（每周最多可选择 2 个时段）。